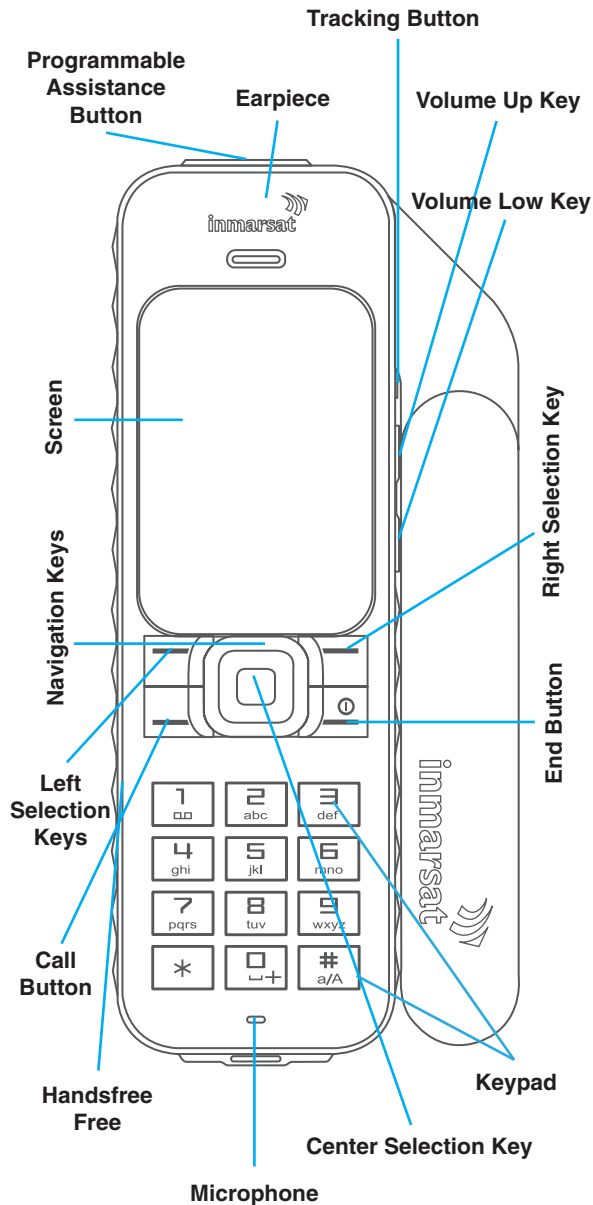


# ISATPHONE 2 : OVERVIEW



## TO ACTIVATE YOUR SIM CARD

Call us at  
1.941.955.1020

- or -

email us at  
activations@SatellitePhoneStore.com

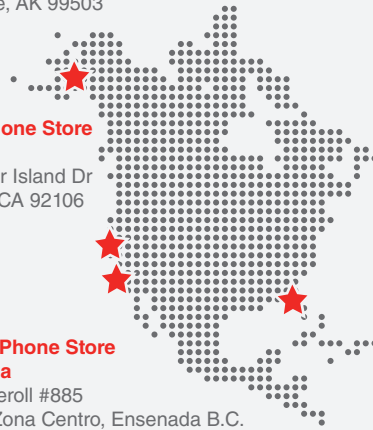
## 4 LOCATIONS WORLDWIDE

**Satellite Phone Store  
Alaska**  
751 E 36th Ave, Unit 105  
Anchorage, AK 99503

**Satellite Phone Store  
California**  
2830 Shelter Island Dr  
San Diego, CA 92106

**Satellite Phone Store  
Ensenada**  
Calle Riveroll #885  
Local C Zona Centro, Ensenada B.C.

**Satellite Phone Store  
Florida**  
3232 S Tamiami Trail  
Sarasota, FL 34239



**Satellite  
PhoneStore.com**  
**1.877.943.6383**

## Inmarsat IsatPhone 2

## HOW TO USE YOUR SATELLITE PHONE

QUICK GUIDE

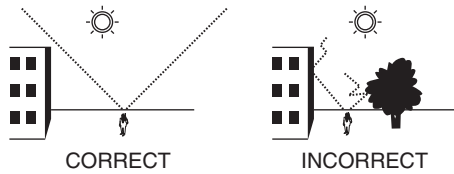
## Your Satellite Phone Number

*Thank you for choosing  
Satellite Phone Store!*

## ▶ GETTING STARTED

1. Go outside to an area that has a full view of the sky.

**NO TREES OR BUILDINGS OBSTRUCTING THE VIEW.**



**NOTE: If you are on a vessel do not stand near radar**

2. Fully extend the antenna on the phone. Press and hold down the red power button on the front for 3-5 seconds.
3. Point the antenna towards the equator where the satellite constellation is. The phone will search for a signal.
4. Once the screen displays "**Ready For Service**" you are ready to make and receive calls. This may take several minutes.

**You MUST make a test call  
before leaving for your trip!**

Free test number : 00870776999999

## ▶ CALLING FROM YOUR SATELLITE PHONE

**To call a landline or cell phone:**

**Dial 00 > country code > area code > phone number**

*For example: 0019419551020*

*(USA/Canada country code is 1 - Do not include dashes or spaces)*

**To call satellite phone to satellite phone:**

**Dial 00 > satellite phone number**

*For example: 00870712345678*

*(Do not include dashes or spaces)*

## ▶ CALLING TO A SATELLITE PHONE

**To call the sat phone directly from a landline/cell phone:**

**Dial 011 > Satellite phone number**

*For example: 011870712345678*

*(Do not include dashes or spaces)*

**For international callers:**

**Dial 00 > satellite phone number**

*For example : 00870712345678*

*(Do not include dashes or spaces)*

**To use 2-stage dialing (post-paid plans only):**

1. Dial 1(240)841-2500
2. Wait for the voice prompt, then enter the 12-digit satellite phone number
3. The system will then re-route the call for you.

## ▶ ANSWERING A PHONE CALL

1. When your phone rings, **press the green key.**

**Remember: to receive a call, you must  
be connected to the satellite with the  
phone antenna pointing upwards.**

## ▶ USING VOICEMAIL

1. Hold down the 1 key. This will call your voicemail.
2. The first time you call your voicemail you will be asked to choose your language, set a 4 digit PIN, and create your greeting.

**You must be outside and ready for service  
to send and receive messages.**

## ▶ TEXT MESSAGING

**Sending a text to a cell phone :**

1. Select "**Menu**" > "**Messaging**" > "**New Message**" > "**Text Message**"
2. Type your message (160 character max)
3. Add the recipient:
  - Select a stored phonebook number: Select "**Options**" > "**Add recipient**"
  - Enter a new number: Enter the full international number in the To: field (i.e. 0019419551020)
4. When you have finished adding recipients, select "**Options**" > "**Send**" or press the centre selection key

**Sending a text to an email address:**

1. Select "**Menu**" > "**Messaging**" > "**New message**" > "**Email message**"
2. Type your message (1,600 character max).
3. Add the recipient:
  - Select a stored phonebook email : Select "**Options**" > "**Add recipient**"
  - Enter a new email: Enter the recipient's email address in the To: field, using the \* key to access additional symbols like the @ sign

## ▶ SENDING A TEXT MESSAGE TO A SATELLITE PHONE

**Using the online messaging portal:**

1. Go to: [www.inmarsat.com/sms](http://www.inmarsat.com/sms)
2. Enter the satellite number into the "To" field
3. Enter a Reply Email so replies come to your email inbox
4. Enter your text in the message field and press "**Send**"

**Sending a text from an email:**

Send and email to : 8707\_\_\_\_@message.inmarsat.com  
(i.e. 870712345678@message.inmarsat.com)

**Remember to keep your character  
count below 160 characters.**